



At the final Season of Caring dinner, we recognized Mr. and Mrs. David and Annie Hawk for their wonderful gift to "the House that Love Built". We celebrated the dedication of all our volunteers and awarded four of them as our Volunteers of the Year. Thank you to David and Annie Ĥawk, all the media sponsors who helped raise awareness, and all the volunteers who make our mission possible.

### POSTEN FAMILY STORY



Brian & Kristen Posten and their son, Tyler from farm country between Tunkhannock and Montrose PA are a beautiful family who brought a lot of love and light during their stay with us and were happy to share their story:

I went into early labor at 31 weeks. I had my son on November 17th 2018. He was immediately taken to the NICU and cared for around the clock. We were devastated when we learned he could potentially be there until his due date of January 17th, 2019. We were both in a scramble to figure out how we could stay near him once I was discharged. I was not leaving to go home or to my Mom's. I just had to be near him. Then a nurse mentioned Ronald McDonald House to us. A staff member approached us to inform us of how Ronald McDonald House could help. Things were set in motion for us to stay at the House, and we were warmly welcomed by everyone there. I stayed the entire time since my son was born on November 17th 2018, until Tuesday December 11th when he was discharged from the NICU. My husband came down to stay with me as often as possible, and my Mom would come in his stead as often as she could.

I was most surprised by the entire concept of what we were being offered. My husband and I were in the most scary and difficult time we had ever faced, and this organization, and the individuals at the House allowed for us to not have to worry. We could have all our needs met and still stay close to our strong little man who was doing his part in the hospital, fighting to gain strength and get better. I never knew what Ronald McDonald House was until I had a need to be told

what it was; my eyes are open now. This organization is amazing. I had no idea it would be like that; I just don't know how I will ever thank them enough.

My favorite part of staying was the amazing people we met. They truly treated us like family and took such excellent care of us while we were residents there. We had privacy but were still able to talk to the employees and other residents on and off. It helped so much to talk to people about our son and our situation, and all the employees and volunteers at RMH were amazing and positive!



## **CAROLYN FISHER**



Carolyn's enthusiasm and pride in her work for our mission gives so many families comfort.

## Q: What made you choose to get involved with RMH?

A: I chose to get involved with the Ronald McDonald Family Room at Geisinger Wyoming Valley several years ago. I had heard from other volunteers what a special place it was for the parents and sick children in the NICU and Pediatrics. And it is very special!! I like being a part of maintaining and hosting a space where the families can be at a "home away from home". The RMFR gives them a space where "normal" can exist

#### Q: What do you do on a normal day at the RMH?

**A:** A normal day at the RMFR for me begins at 9AM. I unlock the door and make sure the room looks tidy and welcoming. We have a protocol of disinfecting surfaces, restocking, and light housekeeping to keep the space in tip top shape. After that is completed, I make rounds to both the NICU & Pediatric department. I tell the families about the room, its location and encourage them to come and use the room. For the Pediatric department there is a cart from which I can offer them complimentary drinks, snacks, games & toys. The remainder of my day I monitor the room and welcome those coming for a respite.

# Q: What is your best memory of a child/family you helped while volunteering with RMH?

A: My best memory of a family helped by the Family Room was a young Mother that was able to maintain working remotely with her computer from our room. She could continue to be near her sick child and not jeopardize her job. She broke down in tears of appreciation with her gratitude for the facility.

### Q: What is your favorite food?

**A:** My favorite food without a doubt is Chocolate Cake!

### Q: What is your favorite quote?

**A:** My favorite quote is "Do the best you can, given the time and circumstances involved".

### Q: What is your favorite TV program?

**A:** My favorite TV program is probably Big Bang Theory.

### Q: Anything else to add?

**A:** I'm proud to be part of an organization that provides this service for families and encourage the community at large to support the mission.